

Appendix S: Master Error Code Table

This table lists the error codes returned for all transactions types submitted to the Skipjack Transaction Network.

szReturnCode applicable to Authorize/AuthorizeAPI		
Value	Issue/Error Type	Reason and Suggested Remedial Action
1	Success	Valid data received by the Skipjack Transaction Network. Authorization request was valid and successfully processed by the Skipjack Transaction Network.
0	Communication Failure	Error in Request and Response at IP level. Use the Get Transaction Status method to determine the status for the previous transaction and retry transaction request.
-1	Error in request	Data was not received intact by the Skipjack Transaction Network. Use the Get Transaction Status method to determine the status for the previous transaction and retry transaction request.
-35	Invalid credit card number	Credit card number does not comply with the Mod10 check or the card number not within the BIN range for the card type and the transaction was not processed by the Skipjack Transaction Network. Resubmit the transaction with a valid credit card number.
-37	Merchant Processor Unavailable	Skipjack Transaction Network is unable to communicate with the Payment Processor. Use the Get Transaction Status method to determine the status for the previous transaction and retry transaction request.
-39	Length or value of HTML Serial Number	Invalid serial number. Check HTML Serial Number length and that it is a correct and valid number. Confirm you are sending your transaction request to the correct environment (Development or Production). The Make Developer Serial Number a required field option is selected for the Skipjack account but the Developer Serial Number was not sent in the transaction request. .
-51	Length or value of zip code	The value or length for billing zip code is incorrect.
-52	Length or value in shipto zip code	The value or length for shipping zip code is incorrect.

-53	Length or value in expiration date	The value or length for credit card expiration month is incorrect.
-54	Length or value of month or year of credit card account number	The value or length of the month or year of the credit card account number was incorrect.
-55	Length or value in streetaddress	The value or length or billing street address is incorrect.
-56	Length or value in shiptostreetaddress	The value or length of the shipping address is incorrect.
-57	Length or value in transactionamount	The length of the transaction amount must be at least 3 digits long (excluding the decimal place). For TSYS PIN-debit only this error code is returned when any amount other than the original transaction amount is attempted for a Reversal.
-58	Length or value in Merchant Name	Merchant Name associated with Skipjack account is misconfigured or invalid
-59	Length or value in Merchant Address	Merchant Address associated with Skipjack account is misconfigured or invalid
-60	Length or value in Merchant State	Merchant State associated with Skipjack account is misconfigured or invalid
-61	Error length of value in shipto state.	The value or length for shipping state/province is empty.
-62	Error length or value in order string	The value for length orderstring is empty.
-64	Error invalid phone number	The value for the phone number is incorrect.
-65	Error empty sjname	The value or length for billing name is empty.
-66	Error empty e-mail	The value or length for billing e-mail is empty.
-67	Error empty street address	The value or length for billing street address is empty.
-68	Error empty city	The value or length for billing city is empty.
-69	Error empty state	The value or length for billing state is empty.
-70	Empty zipcode	Zip Code field is empty.
-71	Empty ordernumber	Ordernumber field is empty.
-72	Empty accountnumber	Accountnumber field is empty
-73	Empty month	Month field is empty.
-74	Empty year	Year field is empty.
-75	Empty serialnumber	Serialnumber field is empty.
-76	Empty transactionamount	Transaction amount field is empty.
-77	Empty orderstring	Orderstring field is empty.
-78	Empty shiptophone	Shiptophone field is empty.
-79	Length or value sjname	The value or length for billing name is empty.
-80	Length shipto name	Error in the length or value of shiptophone.
-81	Length or value of Customer City	Error in the length or value of the Customer City .
-82	Length or value of state	The value or length for billing state is empty.
-83	Length or value shiptophone	The value or length for shipping phone is empty.

-84	Duplicate ordernumber	There is already an existing pending transaction in the Skipjack Register sharing the posted Order Number. This error code is returned only when the Reject duplicate transactions based on order number option is enabled in the Skipjack account.
-85	Airline leg info invalid	Airline leg field value is invalid or empty.
-86	Airline ticket info invalid	Airline ticket info field is invalid or empty
-87	Point of Sale check routing number must be 9 numeric digits	Point of Sale check routing number is invalid or empty.
-88	Point of Sale check account number missing or invalid	Point of Sale check account number is invalid or empty.
-89	Point of Sale check MICR missing or invalid	Point of Sale check MICR invalid or empty.
-90	Point of Sale check number missing or invalid	Point of Sale check number invalid or empty.
-91	CVV2 Invalid or empty	Make CVV a required field option is enabled in the Merchant Account Setup interface but no CVV code was sent in the transaction data. Resubmit the transaction with the CVV variable in the request string.
-92	Approval Code Invalid	Approval Code Invalid. Approval Code is a 6 digit code.
-93	Blind Credits Request Refused	Blind credit attempt failed. Enable Allow Blind Credits option on the Skipjack account and resubmit the transaction.
-94	Blind Credits Failed	option on the Skipjack account and resubmit the transaction.
-95	Voice Authorization Request Refused	Voice Authorization option must be enabled on the Skipjack Merchant Account.
-96	Voice Authorizations Failed	option on the Skipjack account and resubmit the transaction.
-97	Fraud Rejection	Violates Velocity settings set via the Preferences screen for the Skipjack account. Change the Fraud Settings values and resubmit the transaction. C
-98	Invalid Discount Amount	Discount Amount must be 0 to 12 digits and include a decimal.
-99	Point of Sale PIN Debit Pin Block	Debit-specific
-100	Point of Sale PIN Debit Invalid Key Serial Number	Debit-specific
-101	Invalid Authentication Data	Data for Verified by Visa/MC Secure Code is invalid.
-102	Authentication Data Not Allowed	Reserved for future use.
-103	Point of Sale Check Invalid Birth Date	Point of Sale check dateofbirth variable contains a birth date in an incorrect format. Use MM/DD/YYYY format for this variable.

-104	Point of Sale Check Invalid Identification Type	Point of Sale check identificationtype variable contains an identification type value which is invalid. Use the single digit value where Social Security Number=1, Drivers License=2 for this variable.
-105	Invalid trackdata	Track Data is in invalid format.
-106	Point of Sale Check Invalid Account Type	Expected values are 0 or 1.
-107	Point of Sale PIN Debit Invalid Sequence Number	The invoicenummer must be 3 digits long. This error indicates an empty string or a string of more or less than three digits was passed.
-108	Invalid Transaction ID	For TSYS PIN-based debit and TSYS credit card transactions the Unqtransactionid is not valid. Resubmit transaction using the correct Unqtransactionid .
-109	Invalid From Account Type	Expected values are 1 or 2.
-110	Point of Sale Error Invalid To Account Type	Expected values are 1 or 2.
-112	Point of Sale Error Invalid Auth Option	Options selected for account type are incorrect (must be in the range 1 to 8) or incorrect for the protocol type.
-113	Point of Sale Error Transaction Failed	The transaction was not processed correctly. Please freeze the transaction and reprocess.
-114	Point of Sale Error Invalid Incoming ECI	The ECI value being passed to Skipjack is invalid. Expected values are 1,2,5,6,7.
-115	Point of Sale Check Invalid Check Type	The check type is outside of the allowable range – it must be 1 to 5.
-116	Point of Sale Check Invalid Lane Number	Point of Sale Check lane or cash register number is invalid. Use a valid lane or cash register number that has been configured in the Skipjack Merchant Account.
-117	Point of Sale Check Invalid Cashier Number	The salespersonnumber must be less than 8 and greater 0.
-118	Invalid POST URL	The URL posted to is incorrect. Confirm URL that is being posted and resubmit the transaction.
-119	General Error	Batch upload process failed for an unspecified reason.
-120	Invalid Record Count	Reserved for future use.
-121	Invalid file boundary	The end of file boundary was not detected by the batch file upload process. This indicates that the transmission of the batch file was interrupted.
-122	Not Allowed	This Skipjack account does not accept batch file uploads. C
-123	Developer Serial Number Invalid	Reserved for future use.
-124	Invalid File type	The batchType request variable for a Batch File Upload can be either 0 (authorization) or 1 (others). Any other value returns this error.
-125	Invalid Debit Batch Number	Reserved for future use.

-126	Point of Sale Error Card Authentication Not Allowed	Applies to those using TSYS as the Payment Processor. Ensure that the Card Authentication check-box is selected in the Skipjack Merchant Account settings screen to enable this feature.
-127	Point of Sale Error Balance Inquiry	Applies to those using TSYS as the Payment Processor. Ensure that the Balance Inquiry check-box is selected in the Skipjack Merchant Account settings screen to enable this feature.
-128	Point of Sale Error Reversal Not Allowed	Applies to those using TSYS as the Payment Processor. Ensure that the Reversal check-box is selected in the Skipjack Merchant Account settings screen to enable this feature.

szErrorCode Errors applicable to Change Status Method

0	Success	Change status request was successful.
-1	Invalid Command	Bad parameter passed OR Merchant Account not active OR change status not allowed by protocol OR invalid permissions to perform requested action OR Merchant Account does not allow change status to be performed.
-2	Parameter Missing	Required parameter not sent.
-3	Failed retrieving response	No transaction was found to perform a change on OR Multiple transactions were found OR the original transaction could not be loaded OR the original transaction is frozen or archived OR a Split Settle request was performed on a transaction that was the result of a previous split settle request OR something else bad happened to the request.
-4	Invalid Status	Merchant Account does not allow change status to be performed.
-5	Failed reading security flags	Error loading merchant information to perform change status.
-6	Developer Serial number not found	The developer serial number passed was not recognized.
-7	Invalid Serial Number	The serial number passed was not recognized.
-8	Authorization Status Unknown; Perform Get Status	The real time authorization performed during the change status request resulted in an unexpected error. Please perform a Get Transaction Status request to determine the status of the request. (Only applies to Authorize, AuthorizeEx, AuthorizeAdditional, and AuthorizeAdditionalEx requests).
-51	Invalid Amount	<Not used>

szErrorCode Errors applicable to Get Transaction Status Method

-1	Invalid Command	Request was successful.
-2	Parameter Missing	Required parameter not sent.
-3	Failed retrieving response	Error getting transaction status.
-4	Invalid Status	<Not used>
-5	Failed reading security flags	<Not used>
-6	Developer serial number not found	The developer serial number passed was not recognized.
-7	Invalid Serial Number	The serial number passed was not recognized.

szErrorCode Errors applicable to Add Recurring Payments Method		
0	Success	Request was successful.
-1	Invalid Command	Merchant does not allow recurring payments.
-2	Parameter Missing	Required parameter not sent.
-3	Failed retrieving message	Error adding recurring payment.
-4	Invalid Status	<Not used>
-5	Failed reading security flags	<Not used>
-6	Developer Serial number not found	The developer serial number passed was not recognized.
-7	Invalid serial number	The serial number passed was not recognized.
-8	Expiration year is not 4 characters	Expiration year is not 4 characters.
-9	Credit card has expired	Credit card has expired.
-10	Invalid starting date	Invalid starting date.
-11	Failed Adding Recurring Payment	Merchant does not allow recurring payments OR Failed Adding Recurring Payment.
-12	Invalid Recurring Payment frequency	Invalid Recurring Payment frequency.
-15	Failed	<Not used>
-16	Invalid expiration month	Invalid expiration month.
szErrorCode Errors applicable to Edit Recurring Payments Method		
0	Success	Request was successful.
-1	Invalid Command	Merchant does not allow recurring payments.
-2	Parameter Missing	Required parameter not sent.
-3	Failed retrieving message	Error editing recurring payment.
-4	Invalid Status	<Not used>
-5	Failed reading security flags	<Not used>
-6	Developer Serial number not found	The developer serial number passed was not recognized.
-7	Invalid serial number	The serial number passed was not recognized.
-8	Expiration year is not 4 characters	Expiration year is not 4 characters.
-9	Credit card has expired	Credit card has expired.
-10	Invalid starting date	Invalid starting date.
-14	Failed editing of Recurring Payment	Failed editing of Recurring Payment.
-16	Invalid expiration month	Invalid expiration month.
szErrorCode Errors applicable to Delete Recurring Payments		
0	Success	Request was successful.
-1	Invalid Command	Merchant does not allow recurring payments.
-2	Parameter Missing	Required parameter not sent.
-3	Failed retrieving message	Error deleting recurring payment.
-4	Invalid Status	<Not used>
-5	Failed reading security flags	<Not used>

-6	Developer Serial number not found	The developer serial number passed was not recognized.
-7	Invalid serial number	The serial number passed was not recognized.
-13	Failed Delete of Recurring Payment	Failed Delete of Recurring Payment.
-15	Failed	<Not used>